

# view

YOU CAN SEE OUR SERVICE IN ACTION.



*Technology makes it possible.  
Commitment makes it work.™*

**ThyssenKrupp Elevator**  
Americas Business Unit



**ThyssenKrupp**

# VIEW

## You can see our service in action.

ThyssenKrupp Elevator's customers have access to the industry's most customizable maintenance monitoring system of its kind - VIEW. With VIEW, you can access your elevator maintenance records with a click of a mouse, online anytime. The information displayed on our user-friendly website, once only available to the ThyssenKrupp Elevator branch office, is based on our technician's service activity. We no longer use paper tickets. Our service technicians enter all service activity information- date, time in, time out, elevator number, technician name, etc- directly into our system using their Personal Digital Assistants [PDA].

VIEW is a secure website that enables you to monitor your service activity whenever and wherever with a few clicks of a mouse. You sign in, and click on a specific call and view the detailed information.

VIEW allows you to create all the reports you need, from the broadest possible summary reports to the most specific, single ticket reports. VIEW also allows you to create customized service reports. Customization starts with your VIEW homepage. There recent elevator service activities are always displayed, so you can take a quick look at the status of an open ticket whenever you need to. Once a report is created, you can name, save it, and VIEW it, whenever you choose.

Whether you manage a single property with two elevators or a dozen multi-building complexes all over the continent, VIEW will make it simple for you to know exactly what's going on with your elevators. And that's a VIEW we want you to have - because we think you are going to like what you see.

For access to tke-view.com, contact your local ThyssenKrupp Elevator representative.

