



## The Truth About Elevator Maintenance

**ThyssenKrupp Elevator**  
Americas Business Unit



ThyssenKrupp



ThyssenKrupp Elevator

ThyssenKrupp Elevator

ThyssenKrupp Elevator



## Get the Facts on Elevator Maintenance

At ThyssenKrupp Elevator we are committed to providing customers with the utmost in personal service and professional care for their elevator system. Regardless of the brand of elevators you own, before you make a long-term decision on elevator maintenance, we encourage you to consider the following eight facts.

7 8 **1** 2 3 4 **2** 3 4 5 **3** 4 5 6 7 8 1

**Fact:** Elevators are a major capital investment and a vital part of your building's operation and image.

The cost of your elevators is a significant part of the total cost of your building. Taking care of those elevators comes under the heading of protecting your investment. More than that, elevators represent your building to the people who live or work there. The way these elevators look, how smoothly they run, how fast they answer calls, how often they're out of service—are facts which help or hurt your building's reputation and its marketability.

**Fact:** The only way to get top performance and long life: Preventive Maintenance.

Any machinery that gets constant use needs constant care. For elevators, that means regular inspection, adjustment and lubrication. Preventive maintenance keeps elevators operating at their best, it helps avoid major replacements and it prolongs the valuable life of your elevators. ThyssenKrupp Elevator's maintenance plans provide dependable, reliable maintenance for your elevators.

**Fact:** Low-dollar service can end up costing you more.

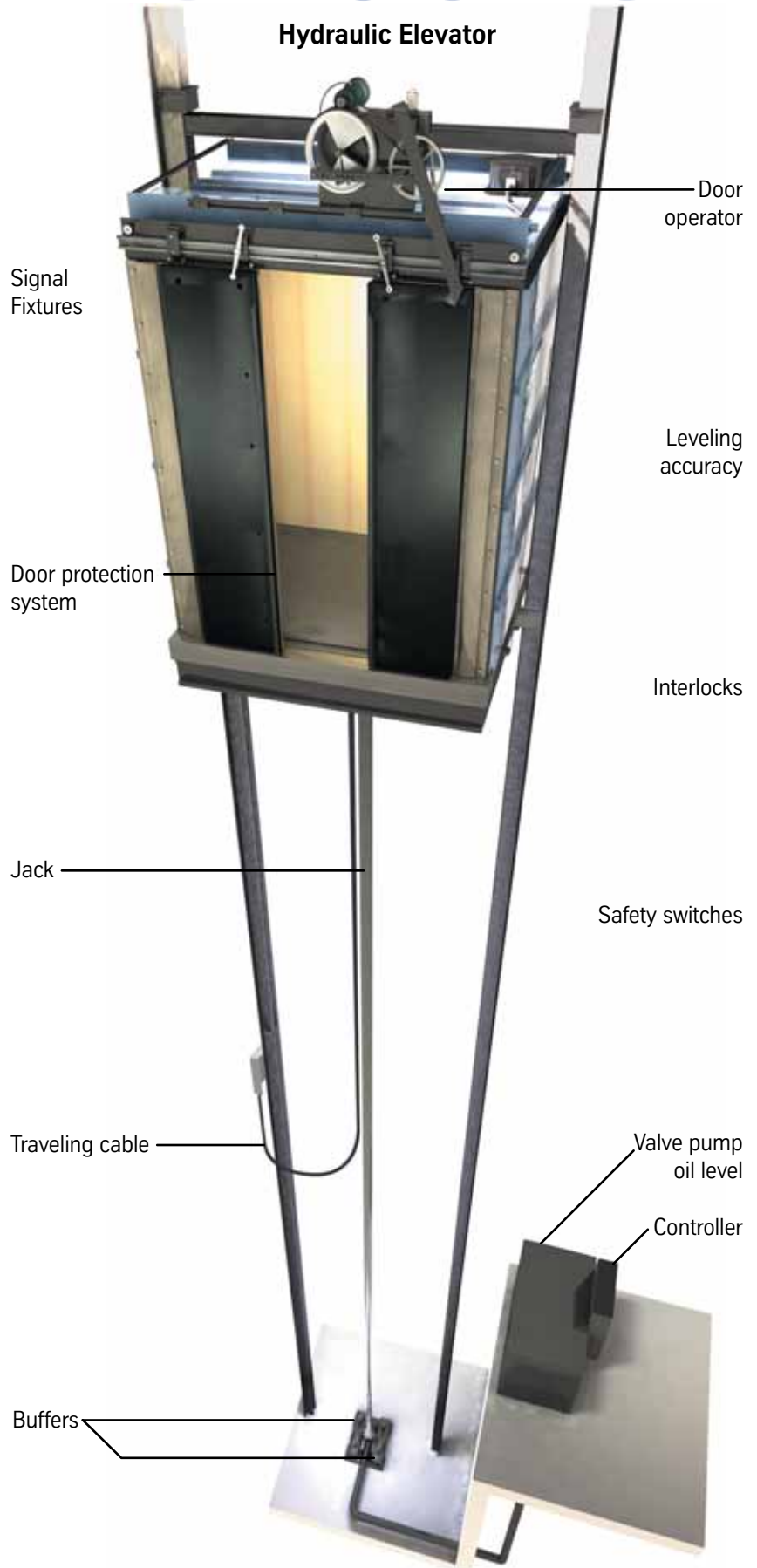
You get what you pay for. Cut-rate elevator service means someone is cutting corners somewhere, usually on preventive maintenance. And sooner or later the effects of this cost-cutting are going to show up in the form of expensive repairs and/or replacements. From our years of experience, ThyssenKrupp Elevator knows the time and technology it takes to maintain your elevators properly, and our realistic price is based on this experience.

**Fact:** ThyssenKrupp Elevator's maintenance plans keep your system in peak condition.

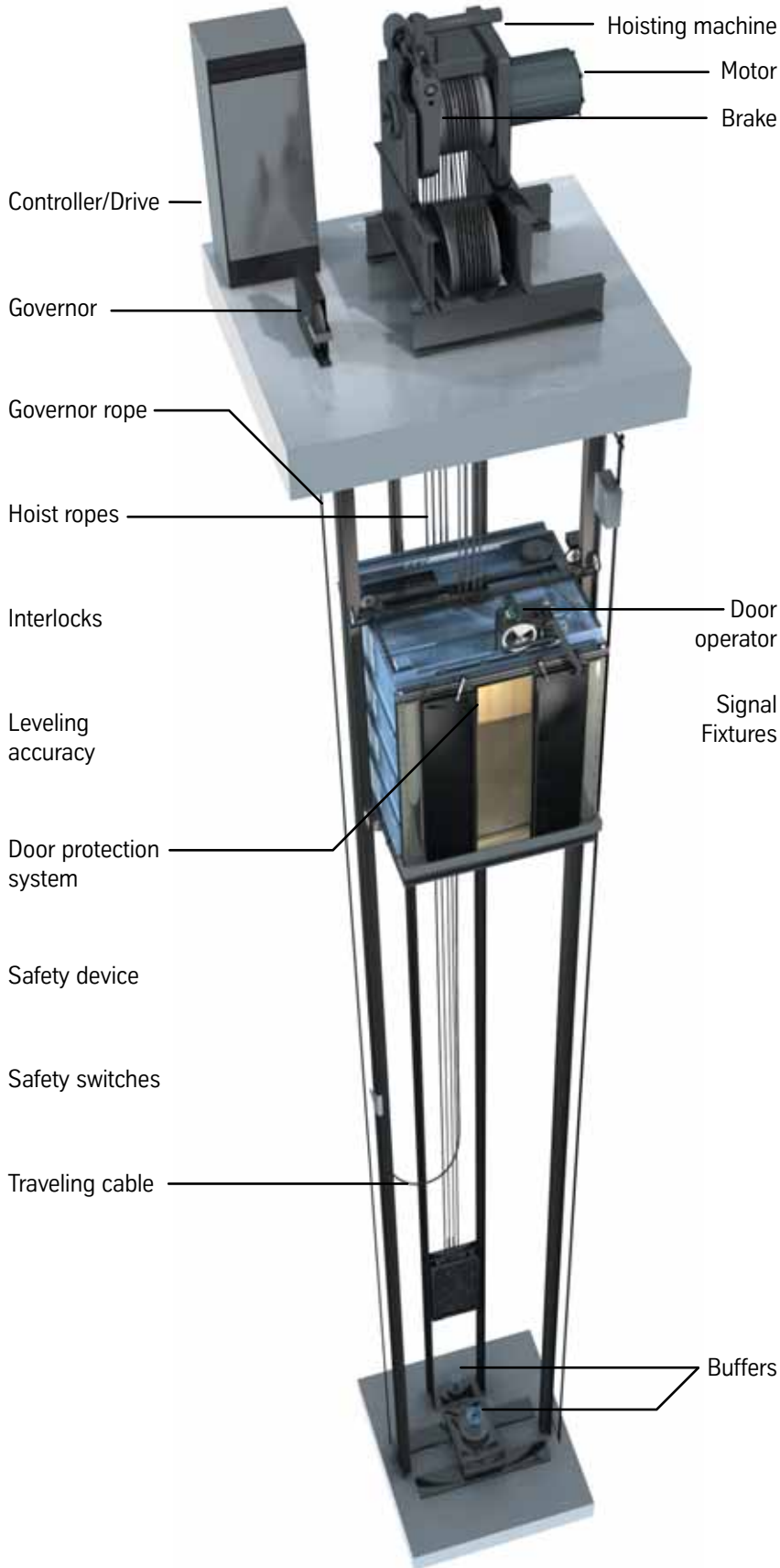
Here's what ThyssenKrupp Elevator can do:

- Examine, lubricate and adjust your elevators on a systematic, regular schedule.
- Repair or replace parts subject to wear as needed.
- Conduct periodic safety tests as outlined by ANSI/ASME A17.1.
- Provide emergency service 24 hours a day, 365 days a year.

Our commitment to maintaining your elevators, escalators and moving walks is spelled out in our Elevator Maintenance Agreement. It tells you exactly what we'll do for your elevators. There will be no surprises to your budget down the road.



### Traction Elevator



**Fact:** From pit to penthouse, ThyssenKrupp Elevator inspects, maintains, services and repairs.

Every element of an elevator system should be inspected for wear and performance on a regular schedule. These two diagrams show the areas that receive the careful and systematic attention of a ThyssenKrupp Elevator maintenance technician.



4 5 6 7 8 1 7 8 1 2 8 1 2 3 4 5 6

**Fact:** ThyssenKrupp Elevator technicians get the best training in the business.

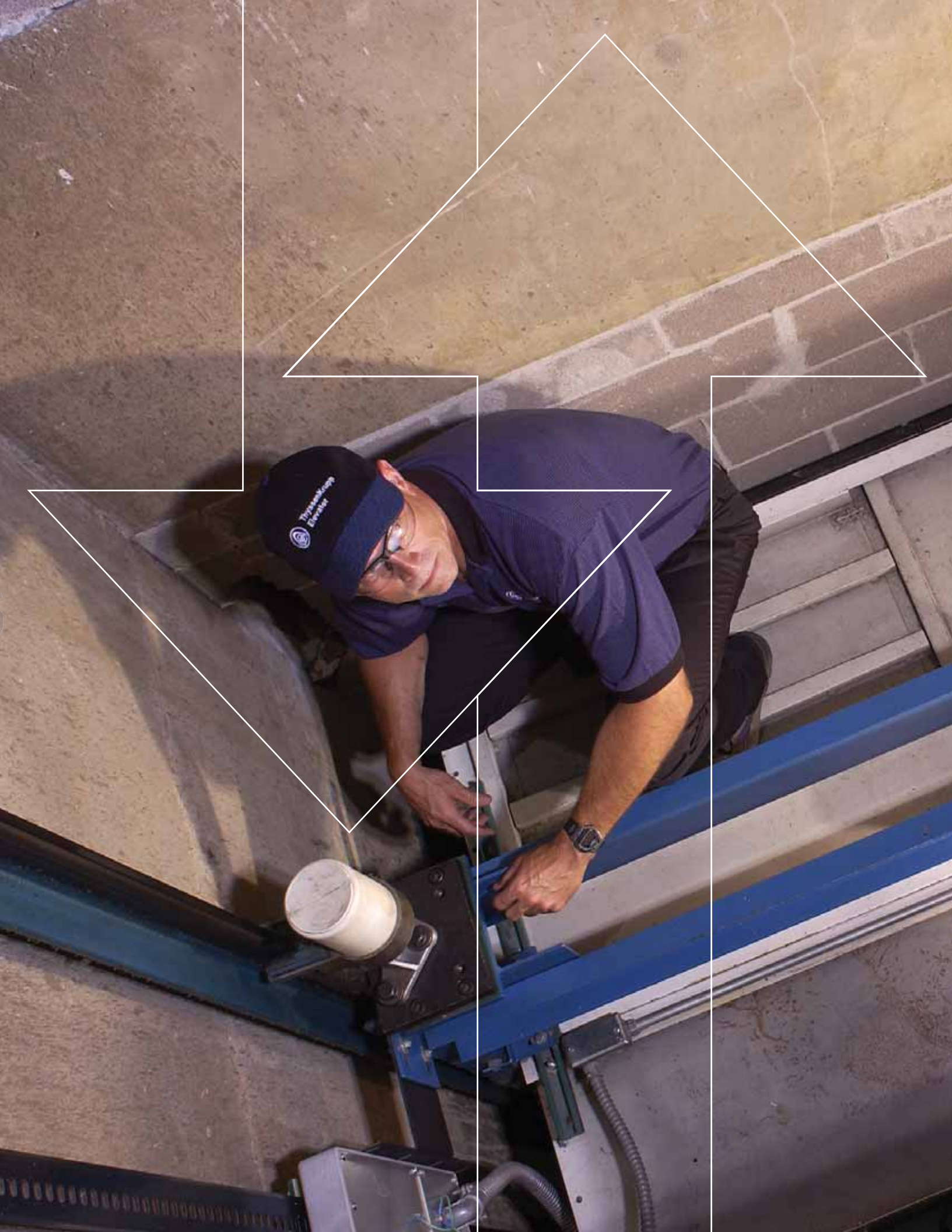
ThyssenKrupp Elevator's training specialists provide regular training seminars at our International Technical Services Center. These special ThyssenKrupp Elevator-designed training sessions encompass the latest in technology for all types and brands of elevators, as well as industry advancements. This keeps our technicians educated on all technical aspects of the elevator industry. This comprehensive training program turns out the sharpest, most well-informed technicians in the industry.

**Fact:** ThyssenKrupp Elevator's factory connection means fast service on parts and expert, up-to-date information.

Nobody knows an elevator like the Americas' leading elevator manufacturer. Since every ThyssenKrupp Elevator office maintains an extensive inventory of spare parts and has access to our national parts distribution system, there is never a delay on spare parts. Because of our maintenance technicians' extensive experience in the elevator industry, our ability to service elevators produced by other manufacturers is unsurpassed.

**Fact:** A ThyssenKrupp Elevator contract is as user-friendly as the service it provides.

Most contracts are written in "legalese," which makes them difficult to comprehend. At ThyssenKrupp Elevator, we've taken steps to create a service agreement that's both easy to read and easy to understand. Of course, when you sign a contract with ThyssenKrupp Elevator, you know we'll be around to fulfill it. And just as your building's reputation depends on how well it functions, our reputation depends on how well the elevators function. Serving you well is good business for us.



All illustrations and specifications are based on information in effect at time of publication approval. ThyssenKrupp Elevator reserves the right to change specifications or design and to discontinue items without prior notice or obligation.

Copyright © 2007  
ThyssenKrupp Elevator Corporation



**ThyssenKrupp Elevator**  
P.O. Box 2177  
Memphis, TN 38101  
Tel: (877) 230-0303

[thyssenkruppelevator.com](http://thyssenkruppelevator.com)